



BULA!

The safety of our customers and staff will always be our highest priority. We know you may have questions about flying, which is why we have unveiled **Travel Ready** - our commitment to safeguarding your health and safety throughout your Fiji Airways journey.



Travel Ready

BEFORE YOUR FLIGHT



**SALES OFFICES
SANITISED, PHYSICAL
DISTANCING IN
PLACE**



**ALL STAFF IN
PERSONAL
PROTECTIVE
EQUIPMENT (PPE)**



**PRIORITY
RESERVATIONS FOR
TABUA CLUB
MEMBERS**



**24/7 CALL
CENTRE FOR ALL
OTHER BOOKINGS**



**CHECK-IN ONLINE AT
FIJIAIRWAYS.COM**



**RESORT CHECK-IN
AVAILABLE AT
SELECT FIJI RESORTS**



**ONLINE TRAVEL
READY HUB FOR
ALL YOUR PRE-
DEPARTURE INFO**



**DOWNLOAD
FIJITIME INFLIGHT
MAGAZINE FROM
TRAVEL READY HUB**



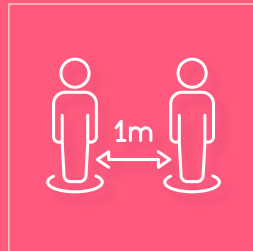
**DOWNLOAD &
REGISTER
CAREFIJI APP**



**PRE-ORDER DUTY
FREE ONLINE &
GET IT DELIVERED
TO YOUR SEAT**



AT THE AIRPORT



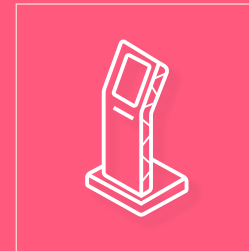
**PHYSICAL DISTANCING
AT AIRPORT**



**HEALTH SCREENING,
TEMPERATURE
CHECK AT CHECK-IN**



**NEGATIVE COVID-19
CERTIFICATE
REQUIRED**



**KIOSK CHECK-IN
ENCOURAGED**



**PPE MANDATED FOR
ALL STAFF &
PASSENGERS**



**HAND SANITISER
AVAILABLE
THROUGHOUT THE
AIRPORT**



**ALL CHECKED-IN
BAGS SANITISED**



**CUSTOMER WELLNESS
CHAMPION AVAILABLE**



**SANITISED
WHEELCHAIRS
AVAILABLE**



**BOARDING
STRICTLY BY SEAT
ROWS**



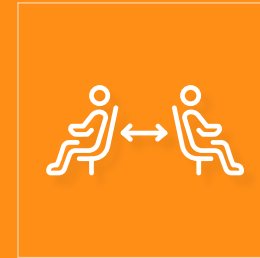
AT THE LOUNGE



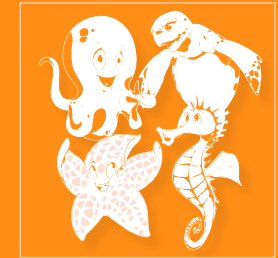
**PPE MANDATED
FOR ALL STAFF &
GUESTS**



**REGULAR SANITISATION
OF COMMON AREAS**



SPACED OUT SEATING



**LAILAI LAND KIDS
AREA SANITISED &
ACCESS CONTROLLED**



À LA CARTE DINING



**HAND SANITISER
AVAILABLE
THROUGHOUT**



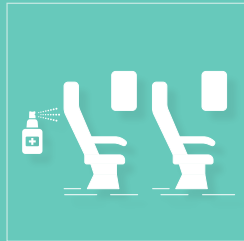
**READING MATERIAL
REMOVED**



**BOOKINGS
REQUIRED FOR
SHOWER USE**



ONBOARD



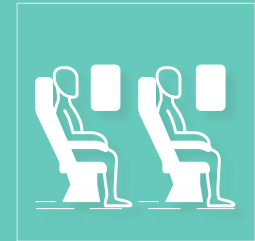
**ENHANCED CLEANING
OF AIRCRAFT**



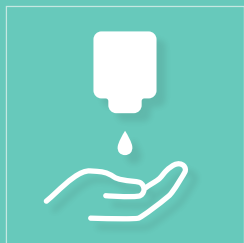
**HEPA FILTERS ENSURE
CLEAN IN-CABIN AIR,
WHICH IS COMPLETELY
REFRESHED EVERY 3 MINS**



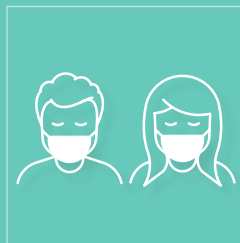
**CUSTOMER WELLNESS
CHAMPION ONBOARD**



**CHANGING OF SEATS
NOT ALLOWED**



**HAND SANITISER
AVAILABLE ONBOARD**



**MASKS REQUIRED
WHERE & WHEN
PRACTICAL**



**SIMPLIFIED
ONBOARD SERVICE**



**NO QUEUING FOR
LAVATORY**



UPON ARRIVAL



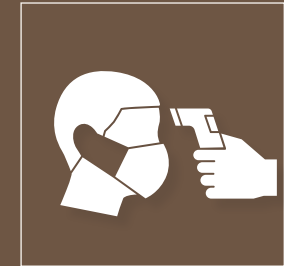
**FOLLOW CREW
INSTRUCTIONS**



**DISEMBARKATION
BY SEAT ROWS**



**PPE MANDATED FOR ALL
STAFF AND PASSENGERS**



**HEALTH SCREENING &
COMPLETE HEALTH
DECLARATION FORM**



**SHOW CAREFIJI APP
REGISTRATION TO
OFFICIALS**



**PHYSICAL DISTANCING
IN QUEUES**



**BAGS SANITISED
PRIOR TO COLLECTION**



**FOLLOW HEALTH
DIRECTIVES AT ALL TIMES**

**We look forward to welcoming you back
onboard when we return to the skies.**

VINAKA



Travel Ready

Safeguarding your medical safety and wellness