



Important Information on Icelandair: New Integrity system (ARI)

Please be aware that by end of FEBRUARY 2018 we will start implementing a new Integrity system, Amadeus Revenue Integrity (ARI) for bookings in Amadeus. This will affect following actions sent from the system:

Ticket time limit , Group time limit for names and tickets. (if for instance 12 names out of 15 are in the booking we will cancel the 3 nonames) , Fictitious names, Waitlisted pnrs, Dupe pnrs, both bookings and segments, Noshow manager.

What this means is that from now on you will get a warning 2 days prior to the limits. At time of limit bookings will be automatically cancelled. If you need to rebook you cannot expect same price or even not possible to confirm. Before cancellations you can in some cases ask for extension, but you need to ask, otherwise we cancel automatically.

Our reservation users will see most change in ticket time limits and group limits.

Ticket time limit :

Please note ticket time limits that already exist before cutover may be re-evaluated after cutover.

You will see changes to msgs sent from the system.

Today our ticket time limits for individuals that are sent to Amadeus users like this:

**13 SSR OTHS 1A PLS ADV TKT NBRS LATEST 19JAN18 1026 GMT FI
SEGMENTS OR ACC TO FARERULE IF EARLIER**

After cutover to ARI, Amadeus users will be sent out like this :

**6 OPC-25JAN:2300/1C8/FI CANCELLATION DUE TO NO TICKET REK TIME
ZONE/TKT/S2**

Groups, name and ticket limits:

When groups are booked different timelimits for names and tickets will be sent out after cutover. The message to Amadeus users will look like this:

**5 OPW-17JUL:2300/1C7/FI REQUIRES NAME ON OR BEFORE 19JUL:2300
REK TIME ZONE/NME/S1**

WARNING SENT 2 DAYS PRIOR TO CANCELLATION OF NONAMES



**6 OPW-24JUL:2300/1C7/FI REQUIRES TICKET ON OR BEFORE
26JUL:2300 REK TIME ZONE/TKT/S1**

**WARNING SENT 2 DAYS PRIOR TO CANCELLATION OF UNTICKET SEGMENTS.
7 OPC-19JUL:2300/1C8/FI CANCELLATION DUE TO NO NAME REK TIME
ZONE/NME/S1**

**8 OPC-26JUL:2300/1C8/FI CANCELLATION DUE TO NO TICKET REK TIME
ZONE/TKT/S1**

Time zone set at Point Of Sale (Point Of Booking).

Here is what these lines mean:

OPW: Code that identify the Warning element.

OPC: Code that identify the Cancellation element.

Agents using another GDS will get following msgs:

SSR ADTK ZZ TO FI BY 01MAY 2300 REK TIME ZONE OTHERWISE WILL BE XLD

SSR OTHS ZZ ADVISE NAMES BY 1900/20APR17 REK OR ITIN WILL BE AUTO-CANCELLED BY FI

Please be aware that when this system is in place all above actions will be automatic.

The system will automatically cancel pnrs without names or if missing ticket nbrs.

The system will be implemented in steps from 27feb to 5th of March.

For any other information regarding ticket quota, group deals etc.

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